



# RETURN MERCHANDISE AUTHORIZATION FORM

Date

PWS Code

Company Name

Phone Number

Fax Number

Email Address

Platinum Wireless Inc.  
9223 Owensmouth Ave.  
Chatsworth, CA 91311  
Attention: Renan Espiritu

Phone: 310-474-7800 ext. 714 or 715

Fax: 310-878-0400

Email: [ra@platinumwireless.com](mailto:ra@platinumwireless.com)

[www.platinumwireless.com](http://www.platinumwireless.com)

## CDMA RETURNS

INVOICE NUMBER	MODEL NUMBER	ESN	ACTIVATION DATE	DEACTIVATION DATE	REASON FOR RETURN

## IDEN RETURNS

INVOICE NUMBER	MODEL NUMBER	IMEI	ACTIVATION DATE	DEACTIVATION DATE	REASON FOR RETURN

All phones being submitted must be deactivated within 30 days of activation. If the device is still active, it is ineligible for return. RA Request must be made within 10 days of deactivation and must be sent to the warehouse no later than 10 days from RA issuance. All phones must be complete. We will accept phones with only 1 missing item but customer will be charged back in the amount of \$30. RA Request must be approved in order to return phones. We will not entertain any submission without the proper paperwork.

Approved By:

RA NUMBER: